



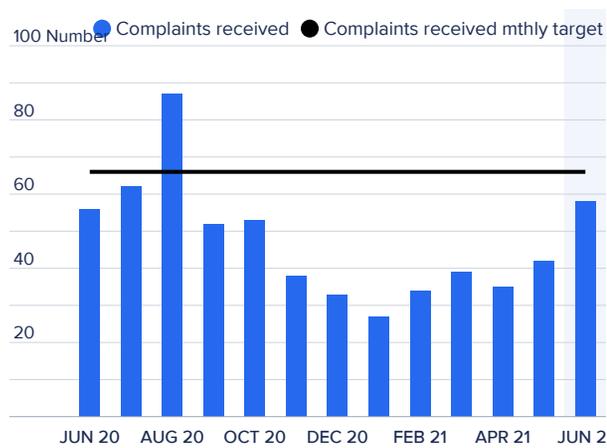
Privacy Commissioner
Te Mana Mātāpono Matatapu
New Zealand

Office of the Privacy Commissioner

KPI TREND REPORT - June 2021

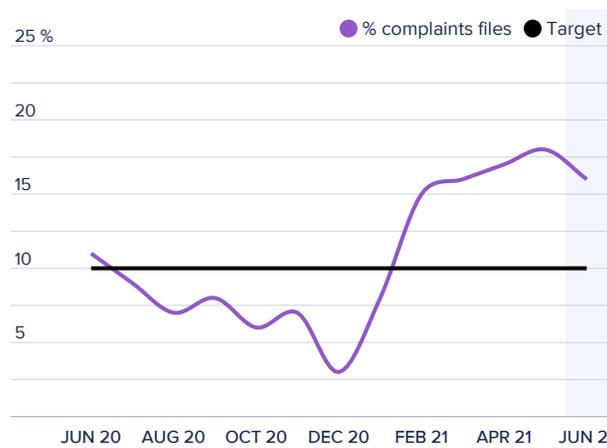
Prepared 15 July 2021

Complaints received



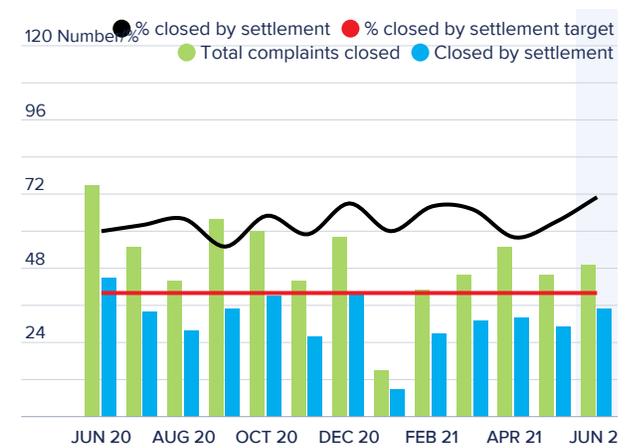
To show the trend in complaints received on a monthly basis across the year.

% complaints greater than 6 mths old



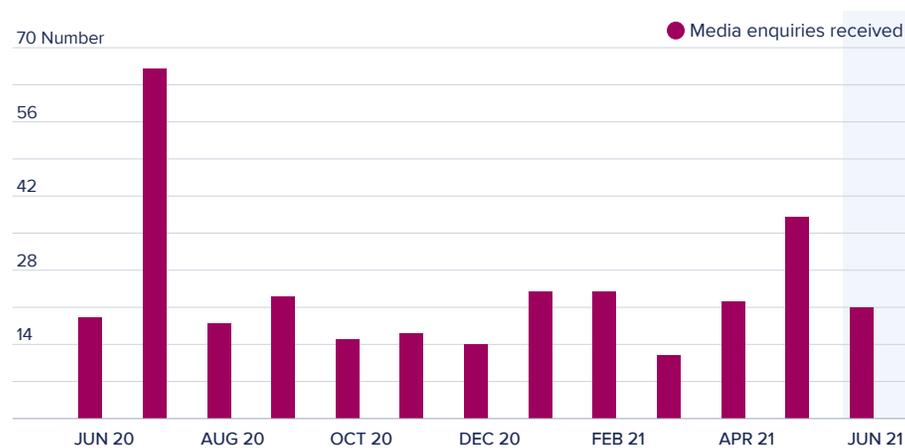
To show the % of complaints work in progress greater than 6 months old against target.

Closure through settlement



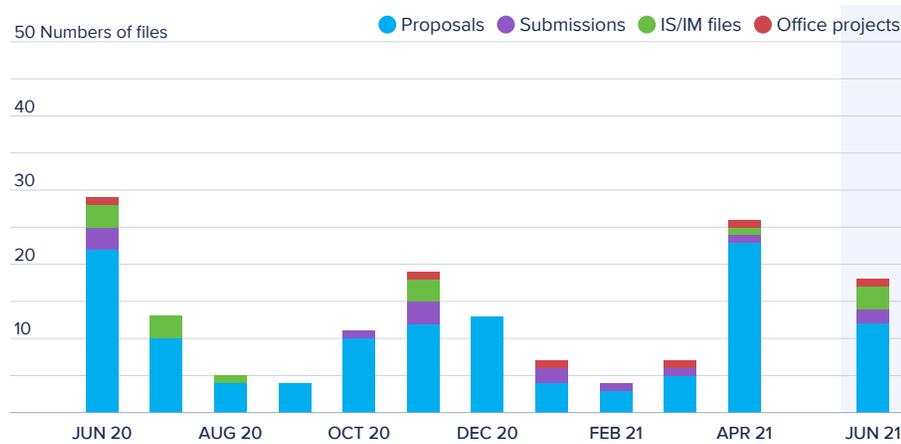
To show the number and % of files closed through settlement between the parties.

Media Enquiries received



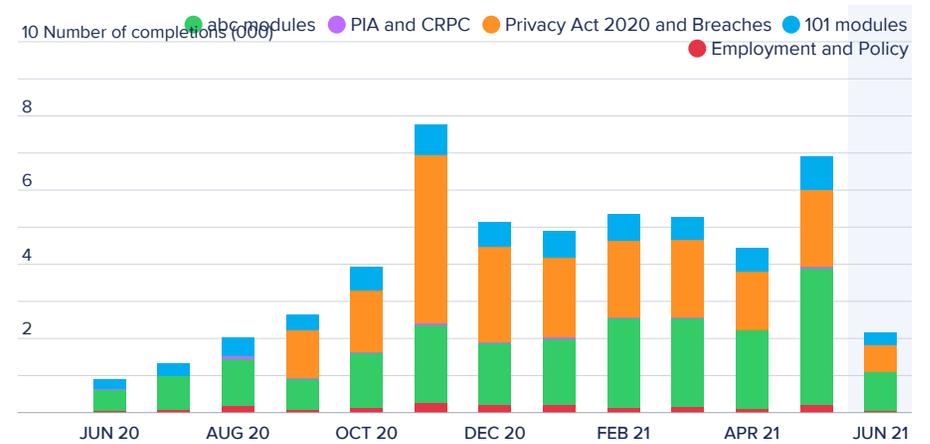
To show the number of media enquiries by month.

Policy files closed by category



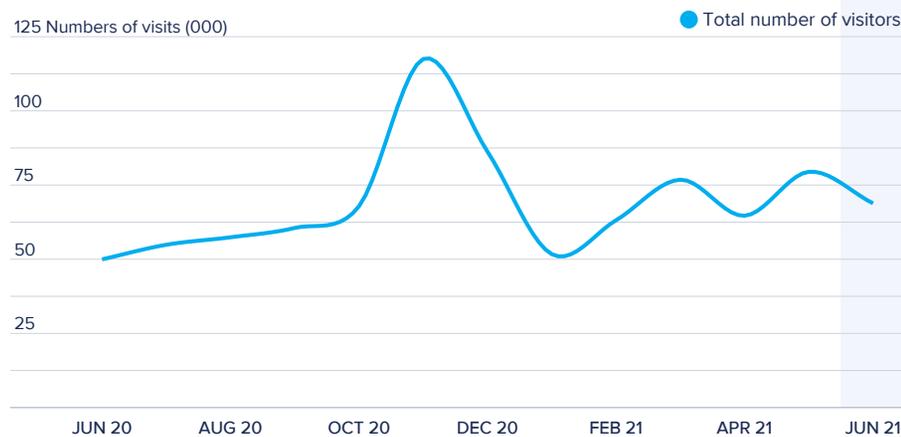
To show the number of policy files that have been completed during the month. The categorisation of these is as per the SPE.

On-line module completions



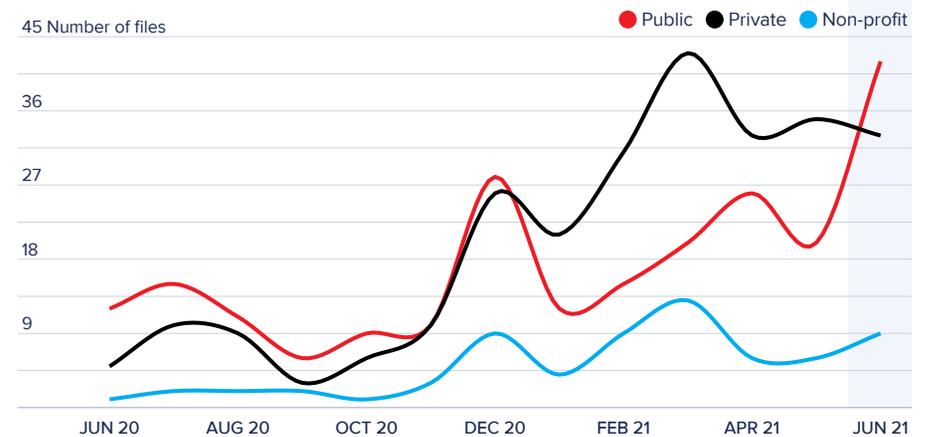
Number of monthly completions of e-learning modules.

Visits to the website



To show the number of visitors to the website on a monthly basis over the past 12 months.

Breach notifications



This shows the trend in breach notifications relating to public, non-profit and private entities.